

ATTENTION SINGLE-FAMILY DUMPSTER/BIN CUSTOMERS

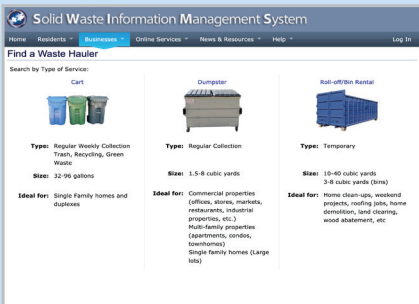
LOS ANGELES COUNTY

Single-family households generate 24% of the solid waste in California. This flyer outlines the resources available for Los Angeles County single-family residences on how to manage waste and reduce disposal.

AUTHORIZED HAULERS

Please note that only authorized waste haulers may provide dumpsters, bins, and roll-off services. For a complete list of authorized haulers, please visit:

BusinessRecycling.com



CUSTOMER BILL OF RIGHTS

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What We Will Collect. We will collect refuse, green waste, and commingled recyclables in bins and/or carts we provide. You must place refuse, recyclable materials, and green waste in the appropriate bins and/or carts. We will not pick up materials that you discard outside of bins and/or carts unless you have made previous arrangements with us, as described below.

Additional Customer Options Regarding Recyclables. Mandatory Recycling. Commercial businesses and multifamily residences (5 or more units) that generate four cubic yards or more of solid waste per week are required by California law to recycle. To comply with the law, you may donate or sell any or all of your recyclables to someone else, such as recycling centers or reuse enterprises or subscribe to recycling services with us. We offer the following recycling service options without additional charge: a one cubic yard recyclable bin or up to two 96-gallon recyclable carts. Additional or larger containers will be offered at half the rate for the same type and capacity of refuse container and same frequency of a refuse collection service.

This document establishes minimum performance and customer service standards for waste haulers to provide commercial waste collection services in the unincorporated County areas. It is designed to provide clarity and outlines basic service expectations, customer termination rights, and customer notification requirements. For more information please visit:

BusinessRecycling.com

MANAGE YOUR ORGANIC WASTE AT HOME

As a single-family household, a large portion of your waste may be organic materials, such as: green waste, food and food-soiled paper. Reduce organic waste at your home by:

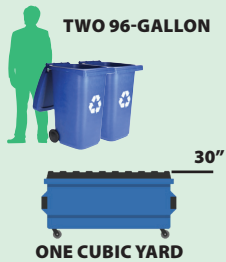
- Arranging for green waste collection services with your waste hauler.
- Organizing your fridge and pantry to eat food before it expires or spoils.
- Labeling food storage containers with dates and contents.
- Setting up an at-home composting system. Visit **SmartGardening.com** to learn how.

COUNTY RESIDENTS USING DUMPSTER SERVICES RECEIVE

* Please contact your waste hauler for more information. Limits may apply to some services.

FREE

Recycling services equivalent to two 96-gallon carts or 1-cubic yard each week.*



FREE

Bulky item and electronic waste collection.*



FREE

Holiday tree collection.*



FREE

On-site consultation.



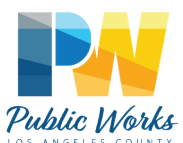
FREE

Sharps containers.*



LOS ANGELES COUNTY

For more information, visit **BusinessRecycling.com**, call (888) CLEAN-LA or (888) 253-2652, Monday-Thursday, 7:30 a.m. – 5:30 p.m., or email **CommercialFranchise@pw.lacounty.gov**



ATENCIÓN RESIDENCIAS UNIFAMILIARES CON BOTES

CONDADO DE LOS ANGELES

Los hogares unifamiliares generan el 24% de los residuos sólidos en California. Este folleto describe los recursos disponible para hogares unifamiliares del condado de Los Ángeles para manejar adecuadamente los desechos y reducir la eliminación.

PROVEDORES DE SERVICIO AUTORIZADO

Tenga en cuenta que solo los proveedores de servicio de residuos autorizados pueden proporcionar contenedores de basura, y servicios de roll-off. Para una lista completa de proveedores autorizados, visite:

BusinessRecycling.com



DECLARACIÓN DE DERECHOS DEL CLIENTE

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Additional Customer Options Regarding Recyclables. Mandatory Recycling. Commercial businesses and multifamily residences (3 or more units) that generate four cubic yards or more of solid waste per week are required by California law to recycle. To comply with the law, you may donate or sell any or all of your recyclables to someone else, such as recycling centers or reuse enterprises or subscribe to recycling services with us. We offer the following recycling service options without additional charges: a) one cubic yard recyclables per week; b) one bin (8-gallon, residential) and one cart (24-gallon, commercial) per week; c) one bin (8-gallon, residential) and one cart (24-gallon, commercial) per week.

Este documento establece un mínimo rendimiento de servicio al cliente y normas para los proveedores de servicio de residuos que proporcionan servicios comerciales de recogida de residuos en las áreas del condado no incorporadas. Está diseñado para proporcionar claridad y contornos expectativas de servicio básico, derechos del cliente y requisitos de notificación. Para más información por favor visite:

BusinessRecycling.com

GESTIONE SUS RESIDUOS ORGÁNICOS EN CASA

Como hogar unifamiliar, una gran parte de su basura puede ser materiales orgánicos, tales como: residuos verdes, alimentos restos y papel con restos de comida. Como reducir los residuos orgánicos en el hogar:

- Organizar la recolección de desechos verdes con su proveedor de servicio.
- Organizar tu nevera y despensa para comer alimentos antes de que caduquen o se echen a perder.
- Etiquetado de contenedores de alimentos con fechas y contenido.
- Instale un sistema de compostaje en su casa. Visite **SmartGardening.com** para más información.

LOS RESIDENTES DEL CONDADO QUE UTILIZAN LOS SERVICIOS DE BOTE RECIBEN

*Comuníquese con su transportista de residuos para obtener más información. Es posible que se apliquen límites a algunos servicios.

GRATIS

Servicios de reciclaje equivalentes a dos carros de 96 galones o 1 yarda cúbica cada semana.*

DOS CARROS DE 96 GALONES



30"



UNA (1) YARDA CÚBICA

GRATIS

Artículo voluminoso y residuos electrónicos recogido.*



GRATIS

Colección de árboles navideños.*



GRATIS

Consulta en su vivienda.



GRATIS

Contenedor de punzantes.*



CONDADO DE LOS ANGELES

Para obtener más información, visite **BusinessRecycling.com**, llame al (888) CLEAN-LA o al (888) 253-2652, de lunes a jueves 7:30 a.m. – 5:30 p.m., o por correo electrónico a **CommercialFranchise@pw.lacounty.gov**

